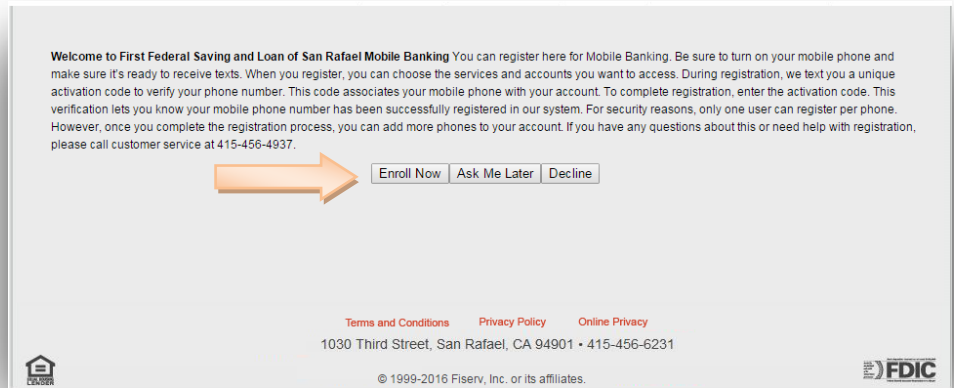


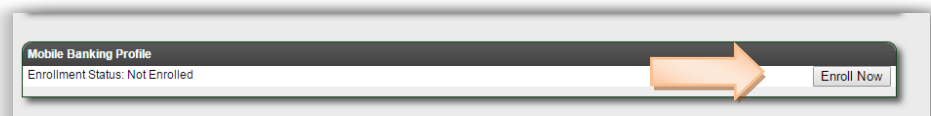
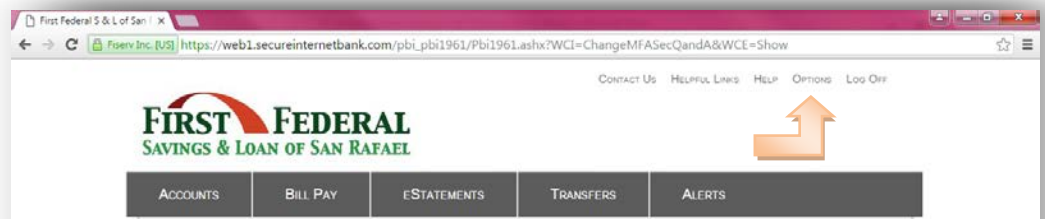
How to Enroll in the First Federal Mobile App

1. If you haven't signed up for Online Banking, you will need to visit our website at www.ffsavings.com, and follow the instructions for enrolling first, then proceed.

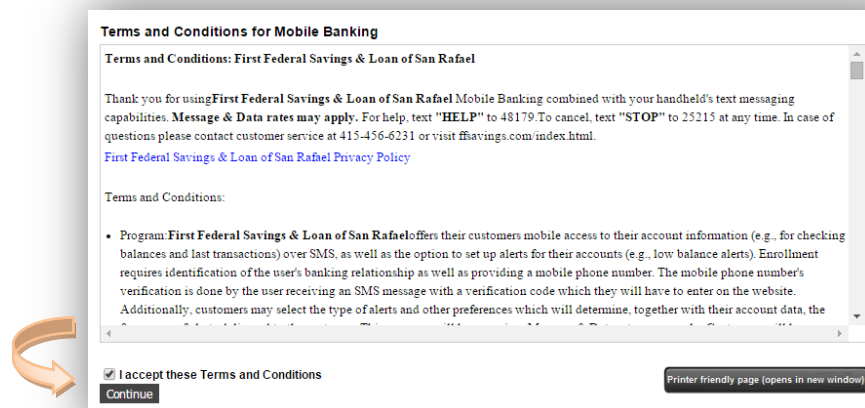
2. Once you have an Online Banking Access ID and password, there are a few ways to get our Mobile App. The first is to login to Retail Online from any web browser, and choose *Enroll Now* when you are prompted.



3. If you had previously declined this message, you can always go to the Options menu from any page of Retail Online, in the top right corner, then scroll down to the section "Mobile Banking Profile" and click on *Enroll Now*.



4. Read the terms and conditions carefully and if you accept, check the box and press Continue.





5. You will see a screen that allows you to select services, and provides links to where you can download the app, or if you wish, you can enter your mobile phone number to receive a text message with the link.

Select Services
 Choose from a variety of mobile banking services. You can get basic account balance and transaction information, or receive full mobile banking capabilities that allow you to view account details, pay bills, transfer money, and more.

Please choose a service:
[Not sure? Click here to compare the services](#)




Downloadable Apps
 Get a customized application for your device that provides an intuitive and rich user experience consisting of easy-to-navigate screens and menus. Receive all the benefits of mobile browser banking, enhanced by your device's unique features.

For your phone [View screenshot](#)
 On your device, open Google Play or the App Store and search for us, or click either of the download images below.


OR Send me the download link via text message to this number:

For your tablet [View screenshot](#)
 On your device, open Google Play or the App Store and search for us, or click either of the download images below.






Other Services
 Please select the services required and click continue to register.


Mobile Browser (I'd like to receive a link to Browser Banking.)

 **Why Use Mobile Browser Banking?** [View screenshot](#)
 Get full and extended mobile banking capabilities on your web-enabled device. Receive an optimal banking experience with a look and feel that is similar to PC-based online banking, in a site designed to fit neatly into your device's screen.

Text Messaging (I'd like to use text banking services.)

 **Why Use Text Banking?** [View screenshot](#)
 Send text commands (such as BAL) to your bank from your SMS-enabled phone to inquire about basic account balance and transaction history information. Receive text message responses directly to your phone.

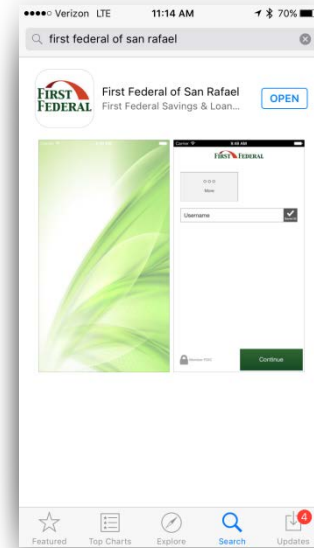
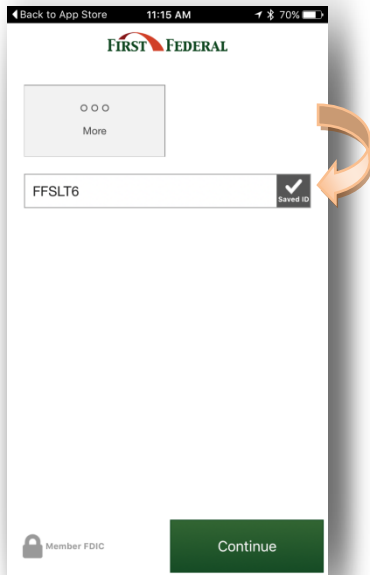
Alerts (I'd like to receive text alerts.)

 **Why Use Alert Banking?** [View screenshot](#)
 Include text message alerts with your mobile banking service(s) to monitor your mobile banking accounts. Choose how and when you want to be notified of changes to account balances and personal information. (Select at least one other mobile banking service.)

6. For help deciding which services to choose, refer to the comparison chart for information about which features you will need.

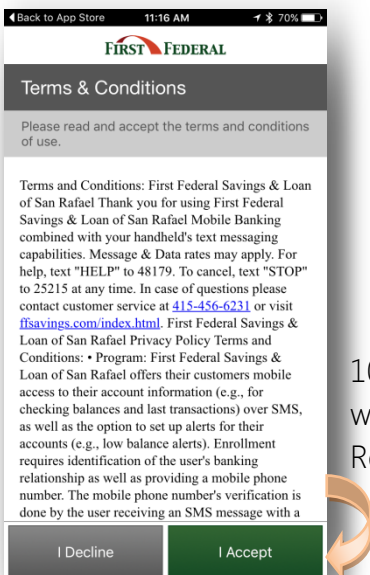
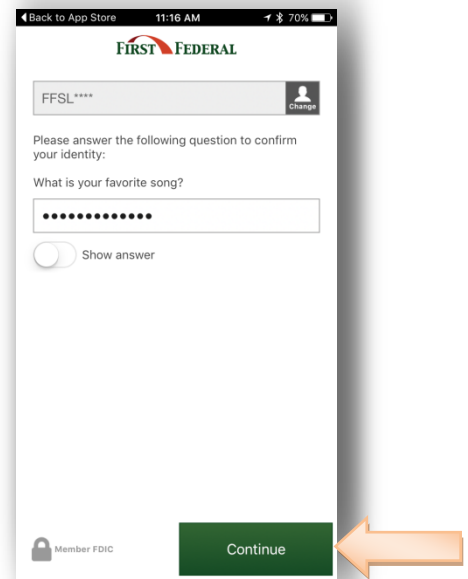
Compare Services				
Features	Text Banking	Mobile Browser	Phone Application	Tablet Application
Check account balance	✓	✓	✓	✓
View transaction history	✓	✓	✓	✓
Transfer money between accounts	N/A	✓	✓	✓
Pay Bills	N/A	✓	✓	✓
Deposit checks to your account using your phone or tablet camera	N/A	N/A	✓	✓
Find nearby ATMs or branch locations	✓	✓	✓	✓

7. Once you have found the app in your device's App store, simply download the app.



8. Open the app by clicking on the icon, then enter your Access ID on the first screen. You may check or uncheck the box for Saved ID if you want the app to remember your Access ID for the future. (You can always change your choice later)

9. The first time you log in to the app, it requires you to answer one of your security questions that you chose when you signed up for Online Banking. If you can't remember what you chose, try closing the app and logging on again to try and generate a different question. (If you ever want to change these, you can do so from the options menu online.)



10. If you had not accepted the terms and conditions through the website, you will be asked the first time you log in through the app. Read them carefully, and if you accept, click on *I Accept*.

You can now do your banking from the First Federal Mobile App!