

How to enroll in Online Banking

1. Visit www.ffsavings.com
2. Click on *Enroll Now* at the top of the page

FIRST FEDERAL SAVINGS & LOAN OF SAN RAFAEL

Online Banking Login

Access ID: **GO**

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3. Enter your information and make up a security question and answer. Press Submit

First Time Login

First Time User Authentication

* SOCIAL SECURITY NUMBER (SSN): 123456789
Do not enter dashes

* ACCOUNT NUMBER: 0098765432
Enter all ten digits, including any leading zeros

* FIRST NAME: Jane

* LAST NAME: Smith

* E-MAIL ADDRESS: JaneS@gmail.com

* SECURITY QUESTION: My first dog's name

* SECURITY ANSWER: Ginger

* ZIP CODE: ●●●●

Click Here to Review the [Terms and Conditions](#)

* Indicates Required Field

Submit

4. Enter an Access ID and your password. These are case sensitive.

Enter a New Access ID and Password. These Will be Used for All Future Access.

Change Access ID

New Access ID: jsmith

New Password: ●●●●●●●●

Confirm New Password: ●●●●●●●●

Passwords must be 8 - 17 characters and a combination of numbers, letters and special characters containing at least one alpha and one numeric character. Please remember that your password is CaSe SensiTive.

Submit

5. Select your challenge questions, enter your answers, and press submit.

Challenge Questions and Answers

Challenge Question 1: Answer: What is your paternal grandfather's first name?

Challenge Question 2: Answer: Where did you take your spouse/significant other on your first date?

Challenge Question 3: Answer: What is the name of your first employer?

Select One of the Following Options:

Select each Challenge Question and provide your answer, up to 83 characters. The Challenge Questions are used to authenticate the user when accessing Internet Banking from a non-registered computer.

Submit

All Fields are Required and may Only Contain A through Z and 0 through 9

You're enrolled in Online Banking!