



# Enhanced Digital Banking Launching Soon!

To continue enjoying the benefits of digital banking, it's essential to reenroll. Here's what you need to know:

## Reenrollment Steps:

### On or after March 4, 2024:

1. Visit our website **ffsavings.com**
2. Select ENROLL
3. Enter your **10-digit** Account Number (including any leading zeros), Social Security Number, and Date of Birth.
4. Choose a Username and Password.
5. After reading the Terms and Conditions, click the box to agree.
6. Complete the reCAPTCHA process, then click SUBMIT.
7. A verification code request will appear in a pop-up box. As part of the multifactor authentication (MFA) process, a code will be sent to the email address associated with your account. Enter the code from your email into the pop-up box and click "Submit." Note: Your email address will be partially masked; if it's incorrect, contact us to update your information.
8. Upon successful verification, you will be logged into the digital banking dashboard.

### New Mobile App:

Don't forget to download our new mobile app for added convenience. It will be available for download on March 4, 2024, in the App Store and Google Play.

## Important Dates:

### February 26, 2024 -

#### Temporary Unavailability:

- Transfer and Bill Pay features will be temporarily unavailable.
- Access to Zelle will be removed.

### March 1, 2024 - Inquiry Only

#### Mode:

- Online banking will enter an "Inquiry Only" mode.
- You can view a static snapshot of your accounts, but real-time updates will be temporarily unavailable.

### March 4, 2024 – New Platform Launch:

- Reenrollment is required for continued online banking services.
- Your existing billers and scheduled bills should automatically transfer to the new system. However, we recommend reviewing your bill pay profile on or after 03/04 to ensure accuracy and no missing payments.
- You will need to re-establish your recurring transfers. Transfers set to repeat won't automatically appear in the new system.